



THE NEW FUNDING MODEL [VARIABLE SCHOLARSHIP LOANS FUNDING MODEL] & STUDENT APPEAL MECHANISM PUBLIC PARTICIPATION QUESTIONNAIRE

The Higher Education Loans Board [HELB] and the Universities Fund [UF] are State Corporations under the Ministry of Education. The two institutions have been implementing the Variable Scholarship and Loan Funding Model which promotes equity and enhances inclusivity in scholarships and loans disbursement to students in Higher Learning Institutions since July 2023.

In October 2024, the Model was challenged in court and later declared unconstitutional. A prohibitive order was granted by the court on **20th December 2024**. The two institutions appealed the judgement and prayed to the court for a stay order pending determination of the appeal. The court accorded a stay, contingent on public participation on loan and scholarship appeal mechanism within **14-days window** and communication to stakeholders that the matter is in court pending judgement.

Following the court's stay order and the directives therein, we are kindly seeking your comments/feedback on the New Funding Model **[Variable Scholarship Loans Funding Model]** and the **Scholarship and Loans Funding appeal Process [Appeal Mechanism]**. Your input will help enhance the efficiency and accessibility of higher education student funding in Kenya.

1. Awareness of the New Funding Model [Variable Scholarship Loans Funding Model]

How familiar are you with the New Funding Model for higher education financing in Kenya?

- ☐ Very familiar – I understand its structure and criteria well.
- ☐ Somewhat familiar – I have heard about it but need more details.
- ☐ Not familiar – I do not know how it works.

2. Suggestions for Improvement

If familiar, what specific improvements would you propose regarding the funding model and how funds are allocated? (Please provide details)

3. Awareness of the Scholarship and Loans Funding Appeal Process [Appeal Mechanism].

Are you aware that students can appeal their Scholarship and Loan funding categorization/ allocation?

- ☐ Yes, I am aware.
- ☐ No, I was not aware.

4. Accessibility of the Appeal Process [Appeal Mechanism].

If you are aware of the appeal process, do you find it clear and accessible?

- ☐ Yes, the process is clear and accessible.
- ☐ No, the process is not clear.

5. Recommendations for Improving the Scholarship and Loans Funding appeal Process

What changes would you recommend to make the appeal process more transparent, effective, efficient, and accessible? (Please provide details)

6. Submission of Responses

Kindly submit your responses by **4th April 2025** at **5pm** through any of the following channels:



Email: **slappeals@helb.co.ke** or **appeals@ufb.go.ke**



Physical Drop-off: Huduma Centres across the country with HELB desks; Nairobi Anniversary Towers Ground Floor [Customer Experience Centre]/Mezzanine one [Student Service Centre], Mezzanine two and Hazina Trade Centre, 5th Floor – Universities Fund customer service desk.

Participant Details (Optional)

Name: _____ County: _____

Phone Number: _____ Email Address: _____

National Identification Number [ID] _____

Signature: _____

Thank you for your participation in shaping the future of student funding in Kenya!

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Please note that the information gathered from this questionnaire, attendance records, and audio and video recordings will be analysed to inform improvements in the Scholarship and Appeals Mechanism.